

KNOW YOUR TSLB TEAM

Please contact the following TSLB Staff for all your queries/information. Queries sent to any other email address(es) may not be responded or the response may be late.

All Scholarship Students	All FNU Samabula, Koronivia, Pacifica, Tamavua, Nasese, Nabua and Nasinu Campus TELS Students
Ms. Shahita Malvina Chand Email Address: scholarships@tslb.com.fj Phone: 8921240 (Extension: 104)	Ms. Sartika Prasad Email Address: telsfnu@tslb.com.fj Phone: 8921240 (Extension: 103)
All USP Laucala, Alafua and Apia Campus Students	All FNU Labasa Campus Students
Ms. Shivon Singh Email Address: telsusp@tslb.com.fj Phone: 8921240 (Extension: 106)	Mr. Mohammed Hussain Email Address: tslnorth@tslb.com.fj Phone: 8811454
All USP Labasa Campus Students	All FNU Ba, Namaka and Natabua Campus Students
Ms. Shivani Shirti Lal Email Address: tslnorth2@tslb.com.fj Phone: 8921254	Ms. Sneha Lata Email Address: tslbwest2@tslb.com.fj Phone: 8921255
All USP Lautoka Campus Students	All Sangam Nursing Students
Ms. Lilreshma Lata Email Address: tslbwest1@tslb.com.fj Phone: 8921265	Ms. Priya Sheel Email Address: tslnorth1@tslb.com.fj Phone: 8921266
All UOF Saweni Campus Students, Fulton College and all Technical Colleges based in the Western Division	All UOF Samabula Campus, Technical Colleges Central/Eastern Division, Pilot Training and Corpus Christi Students
Mr. Ravinesh Rahul Kishore Email Address: tslbwest@tslb.com.fj Phone: 8921253	Ms. Jyotika Chand Email Address: telsheis@tslb.com.fj Phone: 8921240 (Extension: 108)
For All Counselling Services	For any other general enquiries
Ms. Monisha Kumar Email Address: counselor@tslb.com.fj Phone: 8921240 (Extension: 109)	Ms. Losalini Nabalara Email Address: enquiries@tslb.com.fj Phone: 8921240
For all Customer Concerns	For all Account Statements
Ms. Madhu Dass Email address: customerservices@tslb.com.fj Phone: 8921240 (Extension: 101)	Ms. Akosita Saisagava Email Address: accounts@tslb.com.fj Phone: 8921240 (Extension: 114)

In all your queries please provide the following information and clearly state the complaint/concern.

Full Name		Student ID NO:		TIN : No	
University Name		Campus		Phone Contact	

You must get a response from the section/divisional head within 4 hours (from TSLB official hours of work) from the time of your complaints/concerns being raised with TSLB.

In case you do not hear from the section/divisional head within 4 hours of your correspondence, contact the Managers Student Support Services on Email: msss@tslb.com.fj

!!!!HELP US SERVE YOU BETTER BY CONTACTING THE RIGHT STAFF AT TSLB!!!!